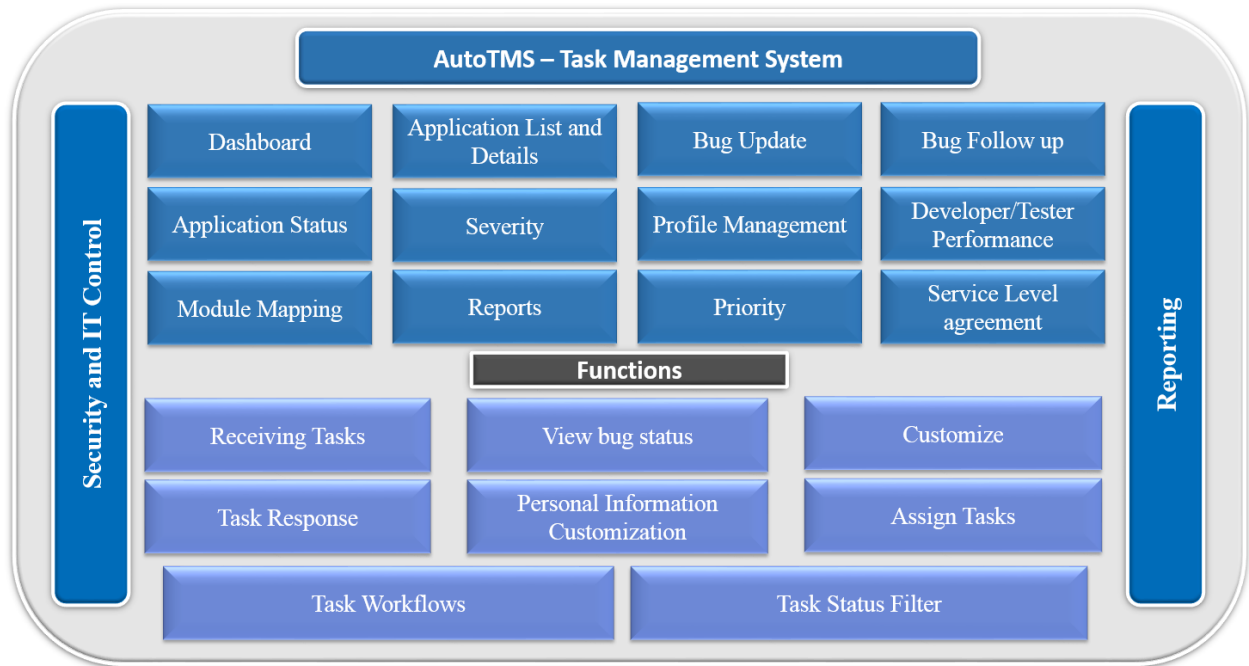


## Detail Functionality of AutoTMS – Task Management System

AutoTMS is a web-based application is designed that serve as a Task Management and Ticketing System is a foundation for efficient workflow in an organization. It means tracking tasks from beginning to end, delegating subtasks to teammates, and setting deadlines to make sure projects are done on time. AutoTMS is built on a highly secure & original database & application architecture, which is combined with business logic, data access & security and intuitive interface design. AutoTMS offers an organization with robust, secure, reliable controls to manage task operations. The components of AutoTMS application are depicted below.



### AutoTMS Product Key Benefits:

- Improve Productivity and Increase Efficiency
- Prioritize tasks to reduce Stress
- Monitor Trends
- Manage all your work/accounts in one place
- Team collaboration to Share the workload
- Eliminate geographic barriers
- Track time spent on tasks to help manage deadlines
- Save more time on follow ups
- Access anytime, anywhere and Eliminate geographic barriers
- Centralized Task Management
- Managed Daily & Event Tasks
- Tasks Execution Based on Specific Criteria
- Scheduled Reminders for Timely Execution
- Reliability, Security, Flexibility and Scalability

### AutoTMS Functionalities:

The incorporated functionality of the system includes

#### User Operations

- Task Create
- Task Edit
- Add Program Details
- Task Edit Status
- Tester

- Profile
- Receive Email
- Change Role
- Edit Solution

### **Admin Operations**

The following operations can be controlled by this system.

- Assign Project User Role
- Role Creation (Create Role Type)
- Team Creation
- Project Creation
- Client Creation
- Module Creation
- Project Team Mapping
- Client Project Mapping
- Project Module Mapping
- Menu Creation
- Item Create
- Severity Create
- SLA Create
- Priority Create
- SLA Escalation Create
- Create Channel
- Status Create
- Problem Create
- Re-Productivity Create
- Task Workflow Create
- Task Status Filter Create

### **Task Analysis**

- Client Wise Bugs
- Priority Wise Bugs
- Status Wise Bugs
- Error Wise Bugs
- Severity Wise Bugs
- Quarter Wise Bugs

### **Reports**

- Daily Status Client Report
- SLA Report
- Aging Report
- Escalation List Report
- Client List Report