

Product: Upgrades & Releases

- Per Constellation Software's promise of *Software for Life*, all supported AutoSoft clients are eligible to receive complimentary access to product upgrades, covering feature enhancements, technology evolution and statutory updates.
- In Q2, we started rolling out the **AutoIBANKER R1** core banking roadmap upgrade to clients. In Q4, we shall start offering upgrades for the **AutoRTGS, AutoHRM – Core Modules, Letter of Guarantee & AutoCOLLECT systems**, per our roadmap.
- Apart from new features and technology upgrades, clients can look forward to receiving statutory regulation updates for ITRS, FXCRS (Foreign Exchange Computerized Reporting System) (new mechanism), dormant account marking, and biometric verification of senior citizens.
- Special thanks to *Al Baraka Bank Pakistan Limited, Punjab Provincial Cooperative Bank, Sindh Bank Limited & Askari Bank Limited*, who collaborated immensely with us, on requirements analysis and data sets identification.

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Training: Complimentary Webinars Schedule

Upcoming Live Events

DATE	TOPIC	PRESENTER
September 13, 2023	AutoIBANKER – Islamic Core Banking	Waqas Usmani
September 27, 2023	AutoIBANKER – Islamic Advances	Waqas Usmani
October 11, 2023	AutoMIS Reporting	Abdul Hannan
October 25, 2023	ADAMS – MM Parameter Setup & Workflow	Abid Bari

Recent Concluded (access recordings [here](#)):

DATE	TOPIC	PRESENTER
May 25, 2023	Knowledge Base	Amir Latif
August 24, 2023	AutoHRM Reporting	Ahmed Daoud

- Watch past sessions via our TeamSupport portal [Knowledge Base](#).
- To request specific webinars or order tailored trainings, use the Team Support Portal, or email us at trainings@autosoftdynamics.com

Support: Quarterly Golden Tickets Leaderboard

- The importance of quality and in-depth information sharing (description, screenshots, attachments, etc.) cannot be over-emphasized as it enables us to provide the high-level client care support services that our clients deserve.
- We are delighted to see that the number of Golden Tickets received from our customers (support tickets with as much detail as possible for team to resolve the issue **correctly** and as **efficiently**) is steadily increasing.

Special thanks to:

- **Punjab Provincial Cooperative Bank Limited**, who raised more than **30%** of the Golden Tickets received, due to valuable efforts by *Mr. Zeeshan Ali & Mr. Ali Hassnain*.
- **Sindh Bank Limited** raised **25%** of the Golden Tickets, due to immaculate insights from *Mr. M. Rahim*.

Client Spotlight

As we strive to enable our clients' successes, we take immense pride in their achievements. It gives us immense pleasure to share some of the outstanding achievements from our valued clients:

- **Punjab Provincial Cooperative Bank Limited** is the oldest financial institution of Pakistan, existing since before independence, bringing banking to rural regions of Pakistan where few others exist.
 - PPCBL successfully migrated, completed a parallel run, and is now fully running on AutoSoft's core banking suite, with all historic data.
 - With this transformation, PPCBL stands transformed into a modern system, at par with current technology, and is able to benefit from the ongoing tech-enabled evolution of modern banking.
- **Faysal Bank Limited**, having one of the largest consumer banking portfolios in Pakistan, has successfully completed the conversion of all conventional credit cards to AutoSoft's Islamic banking suite.
 - To convert around 175,000 conventional credit cards, the bank had to take consent from each customer and performed conversion in batches with AutoSoft's technical support.
 - The entire process took around a year, recently finishing in June 2023.

Events: GITEX Africa 2023



AutoSoft has been proudly serving the African banking community for over two decades. It was a pleasure to attend GITEX Africa, May 2023 in Morocco, where we displayed our solutions and services and interacted with fintech players, dignitaries, and officials from the Middle East & Africa region, as part of the *Tech destiNATION PAKISTAN* contingent.



To learn more about our products and services contact us at sales@autosoftdynamics.com