

NEWSLETTER

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Product: Upgrades & Releases

- **Platform Upgrade:** AutoSoft is on track to make available for deployment the first release of our microservices-based next generation core platform for its **conventional banking suite**. **The rollout is planned initially to four of our customers till June / July with two more customers planned mid / later in the year.**
 - With the first set of modules expected to be ready for deployment in early February,
 - AutoSoft shall deliver a module-wise conversion process, co-existing with the current monolithic application, to keep our clients' operations undisturbed.
- **Regulatory & Feature Updates:** Per our Software for Life promise, regulatory updates such as **CNIC Expiry, Dormancy** and **ITRS** have been delivered to our customers, and the next group of updates are currently in development, for delivery in Q2 2024.

Account Management

- Per Constellation Software's standard practice, going forward AutoSoft's designated Relationship Management team members shall meet quarterly with each client, to better understand and resolve current issues and plan future services in a proactive manner.
- We look forward to providing a better cadence to our communication, resulting in greater visibility, throughput and improvement in your satisfaction.

Training: Upcoming & Available Complimentary Webinar Events

Don't miss these upcoming live events!

DATE	TOPIC	PRESENTER
February 08, 2024	Upcoming Releases & Roadmap	Abdul Hannan
February 22, 2024	AutoSoft Support Portal - Refresher	Amir Latif Azhar Amin
March 07, 2024	Digital Onboarding System	Zeeshan Aman

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Missed the last few Events?

Access the recordings from our Support Portal by clicking [HERE](#).

DATE	TOPIC	PRESENTER
September 13, 2023	AutoIBANKER – Islamic Core Banking	Waqas Usmani
September 27, 2023	AutoIBANKER – Islamic Advances	Waqas Usmani
October 11, 2023	AutoMIS – Management Information Reporting	Abdul Hannan
October 25, 2023	ADAMS MM – Money Market Solution	Abid Bari

Support: Quarterly Golden Tickets Leaderboard

- We are delighted to see that more and more clients are raising Golden Tickets (upfront detailed information on issues, covering description, steps to reproduce, screenshots, attachments, etc.), which are enabling us to deliver issue resolutions quicker and more efficiently, based on your submitted information.

We would like to give Special Thanks to:

- **Sindh Bank Limited** for raising a massive **35%** of the Golden Tickets reported in the previous quarter, with the efforts of Mr. Atif Khawaja.
- **Al Baraka Bank Pakistan Limited** for raising over **17%** of the Golden Tickets reported in the previous quarter, with Mr. Azfar Khan, and Mr. Imran Faseeh deserving special recognition.

Events

2023 was our second year as part of Constellation Software, and our first full year benefitting from CSI's and Contour's professional development agenda and team building culture. As we look to continuously improve our services to you, we continue to invest in the wellness and well-being of our staff.



Our team members participated in the annual **Perseus Academy**, hosted by our Perseus Operating Group in Montreal, providing excellent learning opportunities and interaction with peers and leaders from across Constellation, enabling us to learn and implement best practices within our organization to better ourselves and our services to you.



Contour Super League - the annual clash of champion teams from our parent company Contour Software and from AutoSoft Dynamics - continued in 2023, with some friendly competition nurturing healthy sportsmanship across and within teams.

The year end was celebrated with our **Annual Dinner**, honoring the accomplishments of our peers and colleagues, and acknowledging their services and contributions to the growth of the company.



To learn more about our products and services contact us at sales@autosoftdynamics.com