

NEWSLETTER

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Product

Platform Upgrade:

- We are rolling out our upcoming **Microservices-based platform upgrade** - a significant enhancement to underlying technology & deployment methods - in a phased rollout, for a smooth transition, keeping the existing integration ecosystem and data intact.
 - **Conventional Banking** rollout is planned for Q2-Q3 2024.
 - **Islamic Banking** rollout is planned for 2025.

Regulatory & Feature Updates:

- Per our Software for Life promise, regulatory updates such as **dormancy** and **ITRS** have been delivered to most clients by now,
- While **QR code printing on account statements and letters** is planned to be delivered with the Q2 roadmap release for all core banking clients.

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Client Engagement

For continual alignment with your evolving needs, and in line with Constellation’s best practices, the following teams shall provide greater ongoing client engagement and focus going forward:

Account Relationship Team

To proactively understand and resolve current pain points and discuss future needs, Kamran Haider (head of Support) & Zeeshan Aman (initiatives and account management), shall meet with Karachi-based client stakeholders in early May, for this Quarter.



Product Management Group

To help balance your short-term feature and function needs with longer-term product architectural and functional evolution, our PMG (also known as BAG) members own the product roadmap, enunciating requirements, specifications, and documentation with greater clarity for all stakeholders, and for greater alignment with roadmap community feedback. They look forward to engaging with you in-person at our next Users Conference – stay tuned for date and location to be announced soon!

Training Services

Upcoming Complimentary Webinars

DATE	TOPIC	PRESENTER
May 08, 2024	Upcoming releases and roadmap	Azhar Amin / Abdul Hannan
May 22, 2024	AutoSoft Knowledge Base Recap	Amir Latif
June 05, 2024	AutoSoft Initiatives Program (For early Adopters)	Zeeshan Aman Shahzad Rafique

Recent Recordings Available from the [Support Portal](#):

DATE	TOPIC	PRESENTER
September 13, 2023	AutoBANKER – Islamic Core Banking	Waqas Usmani
September 27, 2023	AutoBANKER – Islamic Advances	Waqas Usmani
October 11, 2023	AutoMIS – Management Information Reporting	Abdul Hannan
October 25, 2023	ADAMS MM – Money Market Solution	Abid Bari

Support: Golden Tickets Leaderboard

• In Q1, we saw continuing growth in the count of Golden Tickets (those with detailed steps to reproduce, screenshots, attachments, and more) submitted by you, empowering us to expedite issue resolutions swiftly and efficiently. Thank you for your proactive engagement in helping us serve you better!

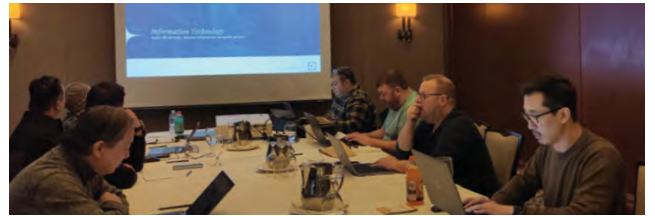
As top contributors in Q1, special thanks goes to:

- Imran Faseeh, **Al Baraka Bank Pakistan Limited**, for raising **15%** of total Golden Tickets submitted in Q1.
- Abdul Wassay, **First Women Bank Limited**, for contributing **12%** of total Golden Tickets quartering Q1.

Events in Q1

Perseus Admin Summit

Our parent operating group held a summit in Toronto, focusing on efficiencies, compliance, and growth empowerment, with key AutoSoft team members gaining invaluable best practices and insights, to help provide the best services and solutions to you.



Reconnecting with our Zambian Roots:

Kamran Haider (head of customer support) visited AutoSoft’s oldest client, Investrust Bank Plc. Zambia, meeting with senior management as part of our renewed focus on client satisfaction.

CXO Digital Summit

AutoSoft Dynamics and Contour Software recently co-sponsored the CXO Digital Summit, driving innovation in the banking industry. Shahzad Rafique (chief operating officer) AutoSoft participated in a panel discussion, sharing insights and expertise.



To learn more about our products and services contact us at sales@autosoftdynamics.com